

Appendix 1

Department	No requests	In time	Out with time	Running in time	Running out time	% age	No in 10 days	10 days %age
Total	1340	1264	76	0	0	94	609	45
Community	320	310	10	0	0	97	144	45
Adult Care	80	80	0	0	0	100	45	56
C&F	45	45	0	0	0	100	19	42
C&C	45	43	2	0	0	95	29	64
Educ	150	142	8	0	0	95	51	34
D&I	354	302	52	0	0	85	56	16
ED&T	18	17	1	0	0	94	2	11
P&R	154	135	19	0	0	88	17	11
R&A	182	150	32	0	0	82	37	20
Ch Execs	15	15	0	0	0	100	9	60
SF	15	15	0	0	0	100	9	60
Customer	651	637	14	0	0	98	400	61
Sp Proj	10	8	2	0	0	80	3	30
I&HR	68	66	2	0	0	97	37	54
C&S	176	173	3	0	0	98	131	74
Facility	33	33	0	0	0	100	24	73
G&L	364	357	7	0	0	98	207	57